



**TRANSPORTATION  
MANAGEMENT  
SERVICES**

# LTL / Final Mile

**Single point of contact, client-tailored solutions,  
problematic inventory solutions!**

We manage inbound, outbound and drop shipments for our clients ranging from a few shipments a week to hundreds per day from one location to multiple locations across the country.

A member of



## All Modes of Transportation

- Less-Than-Load (LTL) 1-6 Pallets
- Volume Shipments (VOL) 6-12 Pallets
- Full Truckload (TL) 12+ Pallets
- International + Drayage
- Reverse Logistics / Returns Management
- Delivery & Assembly / Final Mile Services
- Project Management Logistics / New Openings

## Services

**Freight Bill Auditing** - Our experienced team will ensure that complicated carrier pricing is precisely applied to avoid any overcharges.

**Simplified Invoicing** - Reduce the amount of paperwork in accounting by receiving one weekly consolidated invoice that combines all shipments from all carriers. We streamline your payables and improve your terms.

**General Ledger Coding** - Enhance the efficiency of your accounting team by allowing us to accurately indicate where transportation charges should be applied.

**Claims Management** - Eliminate the frustration of filing paperwork and following up on shipments lost or damaged by carriers. Our professionals will file and monitor the status of all claims until resolved.

**Routing Guides** - Effectively communicate shipping requirements for Inbound, Outbound and Drop Shipments, which will reduce claims and improve customer satisfaction.

**Vendor Compliance** - Achieve maximum savings through our monitoring program, which identifies when the best combination of cost and service is not utilized.

**Vendor Chargeback Program** - Recover shipping cost overcharges created when your vendors don't adhere to the routing instructions provided to them. We'll provide a weekly report that flags vendors' misroutes and quantify additional costs incurred.

## How DM is Different

- The DM contract is not binding; the pressure is on DM to produce results
- Not a "Cookie Cutter" Program: DM is flexible to special requirements & customized web integration
- No "Extra Costs" for Customized TMS & Reporting, Auditing, Claims Processing, GL Coding, PO Management, etc.
- Not just an 800 number; direct cell to each dedicated staff member. We are an extension of your transportation department.

## Technology

**Dashboard** - A progressive design created to offer you transparency and control. It presents a simple view into your account activity with links to drill down deeper into your data. It is easily customizable to meet your specific needs.

**Routing** - Achieve more control and significant savings with a cloud-based routing system that enables a bi-directional flow of information, not just a static document. It's supported by our reliable compliance program that substantiates your savings and an action plan to correct those not abiding by the routing. The most undemanding way to reduce costs and improve control.

**Shipping** - Innovative solution providing accurate transit times, up-to-date insurance coverage and competitive pricing from carriers you know and trust – all on one screen. Save quotes with ease, schedule pickups with a few mouse clicks and effortlessly create Bills of Lading.

**Tracking** - Our advanced system keeps you up to date on the status of all of your shipments, regardless of carrier, utilizing one efficient website. With intuitive ways to search for shipments, it allows your company's customer service to go from reactive to proactive.

**Claims** – Simplify your claims process by eliminating the cumbersome manual method of management. EasyFreight streamlines the process and removes complexities related to shortage and damage. We'll actively manage the tasks and give you the means to view the status of all claims at your convenience.

**Invoicing** - One simplified bill, accurately coded the way you want it, easily accessible online. No more spending unnecessary time searching for backup, weight certificates or delivery receipts. Regardless of the number of carriers, shipping locations or general ledger codes, we'll make billing painless.

**Reporting** - You'll have greater insight into your supply chain and operations with our robust reporting. Export your data for deeper analysis, gaining a clearer view than ever before.

## Fast Facts

- DM began operations in 1995. DM is a member of
- DM has grown to manage transportation for over 3,500 companies in the United States, Canada and Mexico.
- DM is a full-service Supply Chain Management company with 50+ full-time transportation professionals, making a significant impact on DM's clients because we treat your business like it was our own. Our experience comes from all sides of the industry – as a shipper, logistics manager, purchasing manager, consultant, carrier sales and carrier operations. *We will exceed your expectations!*

